



Speech - Language Pathology Clinic

Federal ID: 82-3916479
NPI Type 2: 1447768171

Discrimination is Against the Law

One Voice Speech-Language Pathology Clinic, PLLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

One Voice Speech-Language Pathology Clinic, PLLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

One Voice Speech-Language Pathology Clinic, PLLC Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact [Name of Civil Rights Coordinator]

If you believe that **One Voice Speech-Language Pathology Clinic, PLLC** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, **you can file a grievance** with:

HHSC Civil Rights Office

Health and Human Services Commission

701 W. 51st St.

MC W206

Austin, Texas 78751

Phone: 888-388-6332 or 512-438-4313

Fax: 512-438-5885

Email: HHSCivilRightsOffice@hhsc.state.tx.us

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, HHSC Civil Rights Office – Health and Human Services Commission is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

Attention: HHS Director, Office for Civil Rights

200 Independence Avenue, SW Room 515-F

Washington, D.C. 20201

(202)619-0403 (voice) or 800-537-7697 (TTY)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

[NONDISCRIMINATION POLICY Page 1 of 2]

217 East Bandera Road #3 • Boerne, Texas 78006 • P: 830-825-0065 • F: 830-541-5554 • dora@onevoicespeech.com



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This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027), found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992.

Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW Washington, D.C. 20250-9410
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers (click the link for a listing of hotline numbers by State); found online at: http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

This institution is an equal opportunity employer and provider.

**(PLEASE COMPLETE SIGNATURE PAGE ACKNOWLEDGING THAT YOU HAVE READ AND ACCEPT 1VOICESLPC'S
NONDISCRIMINATION STATEMENT INCLUDED WITH CLINIC INTAKE PACKET)**

[NONDISCRIMINATION POLICY Page 2 of 2]

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